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247NetSystems is an Application Service Provider of Help Desk Software.

Our 247HelpDesk can help your organization with its Help Desk / Problem Management needs.



- For any past or present problems, track problem description, the history of steps to resolve the problem, and the summary of the problem's resolution in the case of "closed" problems.
- Users, hardware and software information can be attached to tickets for complete problem details and for statistical purposes.
- To ensure consistent customer service any technician has complete access to the details of any Help Request.

247HelpDesk includes...

- [Work Flow Management](#)
- [Asset Management](#)
- [Knowledge Base](#)
- [Software Compliance](#)
- [Reporting and Configuration](#)
- [No Hardware or Software Investment for the Client](#)

"We do what we do best so that you can focus on what you do best"

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Contact : info@247netsystems.com

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